CRC7000 RELAY WARRANTY POLICY



NexLight, Inc warrants the following:

The NexLight™ CRC7000 Mechanically Latching Relay to be free from defects in workmanship or materials, under normal storage, use, service, and maintenance as described in NexLight product specifications, for **twenty years** from the date of shipment.

If a CRC7000 Mechanically Latching Relay is found defective in workmanship or materials within the warranty period and is returned in accordance with the procedure described below, NexLight, Inc will, at its option, repair at NexLight location, replace, or credit the customer for the purchase price of the product in accordance with the procedure described below. NexLight, Inc accepts no responsibility for removal or reinstallation charges relating to such products. This warranty extends only to the persons or organizations who purchased these products from NexLight, Inc.

The express warranty above constitutes the entire warranty of NexLight, Inc with respect to the NexLight CRC7000 Mechanically Latching Relay and IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL NEXLIGHT, INC BE RESPONSIBLE FOR ANY CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER.

INSTRUCTIONS - WHOLESALER OR DISTRIBUTOR

The following will apply to the return of any product to NexLight, Inc. under this warranty: Any products which:

- (i) Are identified with original purchase order number and date, and NexLight warranty authorization number;
- (ii) Are protected from shipping damage;
- (iii) Have certification by the installer or servicing dealer that the product was removed, due to failure, within the applicable warranty period;
- (iv) Are received transportation prepaid, at: NexLight, Inc. 7877 College Rd. Suite 105 Baxter, MN 56425
- (v) And are found by NexLight, Inc's inspection to be defective in workmanship or materials under normal use and service will be handled in accordance with one of the two following procedures as specified by the customer making the return:
- 1. CREDIT PROCEDURE: NexLight, Inc will issue credit, at its lowest wholesaler net price in effect at the time of the return (as set forth on then current price sheet), within ten (10) working days from receipt of the return by NexLight, Inc. NexLight Inc. reserves the right to disallow this credit option in cases of warranty abuse.
- 2. REPAIR OR REPLACEMENT PROCEDURE: NexLight, Inc. will, at its option, either repair or replace the product free of charge and return it or its replacement lowest cost transportation pre-paid. The replacement will be, at NexLight, Inc.'s option, either a functionally equivalent new or replacement exchange product or an equivalent product. Premium transportation will be used at customer's request and expense.

Final disposition of any warranty claim will be determined solely by NexLight, Inc.

If inspection by NexLight, Inc does not disclose any defect covered by the warranty, the product will be returned, scrapped, repaired, or replaced as instructed by the customer and NexLight's regular service charges will apply. Products returned to the customer will be sent shipping charges collect.

If you have any questions relative to product returns, call or write:

NexLight, Inc. (218) 828-3700 7877 College Rd, Suite 105 Baxter, MN 56425

FREIGHT ALLOWANCE - WARRANTY

The customer will identify goods with warranty authorization number and prepay the freight on all warranty controls that are returned for replacement. Controls found defective in-warranty will be replaced free of charge and returned lowest cost transporation pre-paid.

